

## **Wireless 911 Services**

### **Mission:**

Provide citizens and visitors to York County, using wireless telecommunications, with direct access to Emergency Communications through Phase I wireless E-911 services and to support operations as we move forward with state of the art location technology.

### **Goals:**

- Answer wireless E-911 calls and dispatch appropriate personnel/equipment to both emergency and non-emergency calls for service.
- Continue to track wireless E-911 call volume and wireless E-911 calls/personnel cost for 100% reimbursement by the Virginia Wireless E-911 Services Board.
- Continue to work with the Hampton Roads region and technology vendors to deploy location technology and further enhance our current operation.

### **Implementation Strategies for FY2003:**

- Continue to deploy Phase II (location technology) to receive wireless E-911 calls.
- Compile wireless E-911 data for reimbursement for Phase II by the Virginia Wireless E-911 Services Board.
- Continue to improve existing programs and training as Phase II (location technology) dictates.

### **Budget Issues:**

- In FY2001, a new activity for Wireless E-911 services was created to account for the separate funding from the State. The funding was used for equipment purchases to begin the program and support costs for the Wireless E-911 program. The State funding was transferred from Communications to this activity.
- For FY2003, additional funding was approved for a telecommunicator position to be partially funded through the E-911 operations.

General Fund Expenditures	FY1999 Actual Expenditures	FY2000 Actual Expenditures	FY2001 Actual Expenditures	FY2002 Original Budget	FY2002 Expected Appropriations	FY2003 Adopted Budget
<b>30358 Wireless 911 Services</b>						
Personnel Services	-	21,216	45,858	44,689	44,689	66,327
Contractual Services	-	-	4,021	-	-	4,021
Other Charges	-	-	-	3,500	3,500	5,400
Capital Outlay	-	36,070	3,876	-	-	-
Activity Total	-	57,286	53,755	48,189	48,189	75,748
Percentage Change	0.00%	100.00%	-6.16%	-10.35%	N/A	57.19%

#### FTE's

Management	-	-	-	-	-	-
Professional/Technical	-	-	-	1.50	1.50	2.00
Admin/Clerical	-	-	-	-	-	-
Specialized Safety	-	-	-	-	-	-
Total	-	-	-	1.50	1.50	2.00

